

## **My testimony to a first class organization – Sports Med.**

Sports Med, a major sponsor to HFC, recently provided our coaching and board with a lecture and dinner. During this time, we were provided with a contact from Sports Med, which will give our members expedited access to medical care. This is where my story begins!



While our coaches and board were enjoying dinner, I was personally in agonizing pain unaware of what was about to unfold. A few days prior, I had exceptional back pain and could not move for a few days. In fact, I missed my first day of work in 21 years. I'm sure some of my previous players are currently taking some sort of sick enjoyment from the beginning of this article but I got better – so there. With an uneventful visit to the ER over the weekend, I still had no relief. I called Mo to find out what, if anything, Sports Med could do for me. Within minutes, I had a call from Leigh Ann Lackey (Sports Med Director of Business Development and HFC parent). I was taken to Sports Med where I was met at the door and personally escorted straight to a room so I could still lie down (only source of relief). A few minutes later, I was in the X ray room and back at home before I could blink. I was then scheduled for a MRI two days later. By the next morning, we determined that two days was not going to cut it. With another call to Leigh Ann, I am now scheduled for a MRI within hours. Once again, I am greeted at the door, taken straight back to a room, straight to the MRI, and back to the room. I still felt like royalty, but just royalty in a lot of pain. In between surgeries, Dr. Robert Hash with Sports Med, examined my MRI and suggested I be admitted to the hospital. With some observation it became obvious that surgery was in my immediate future to repair a herniated and ruptured disk. Before you know it I'm in and out of surgery, recovered overnight, and then sent home. PAIN FREE! My care while in Crestwood was superior and the nurse's and tech's were first class.

I received absolute first class care from both Sports Med and Crestwood. Everything about the process was expedited by the Sports Med staff and I truly felt I had the "unfair advantage" I always look for.

All of our HFC members have access to this same level of care! Our Sports Med relationship is one to be valued and I personally appreciate all they have done for me.

I want to thank Leigh Ann, Mo, Dr. Hash, Nurses Lisa, Judy, Kristi, and the Techs Tolando and Cowboy Larry for my excellent and expedited care!

Sincerely,  
Marty Clark  
General Manager and DOC Operations, HFC

